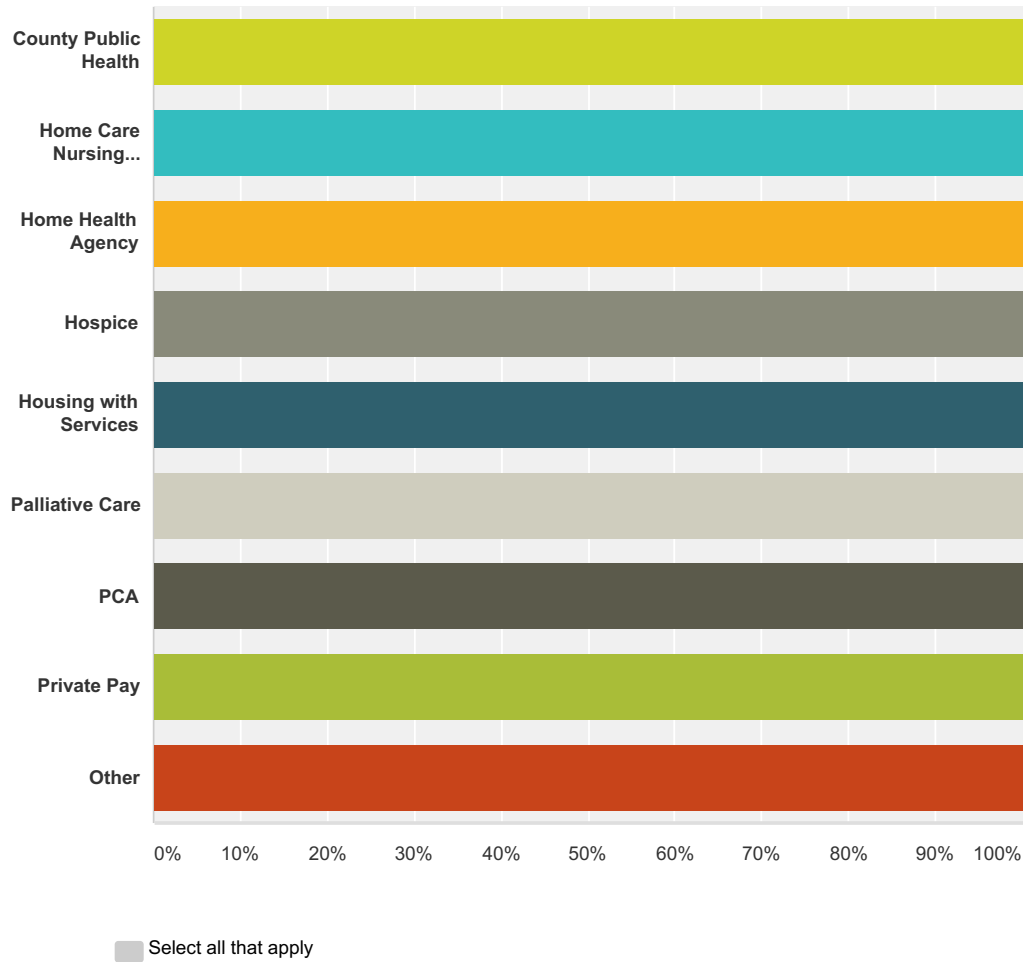


Q2 Provider Type:

Answered: 59 Skipped: 0



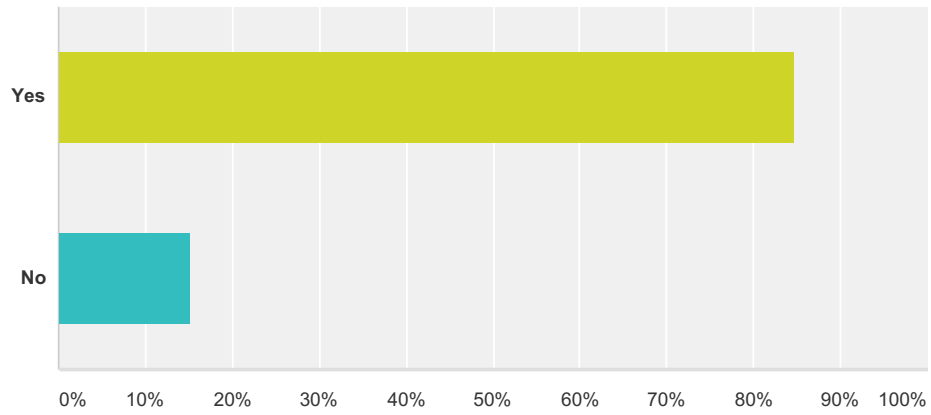
	Select all that apply	Total Respondents
County Public Health	100.00% 10	10
Home Care Nursing (formerly Private Duty Nursing)	100.00% 8	8
Home Health Agency	100.00% 50	50
Hospice	100.00% 15	15
Housing with Services	100.00% 7	7
Palliative Care	100.00% 6	6
PCA	100.00% 7	7
Private Pay	100.00% 16	16

Other	<p>100.00% 3</p>	3
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#	Other (please specify)	Date
1	Assisted Living	6/5/2017 8:12 AM
2	CDCS self directed, waiver services, 245D	6/1/2017 4:06 PM
3	Fiscal support and 245D Basic	6/1/2017 9:36 AM

Q3 Is your agency Medicare Certified?

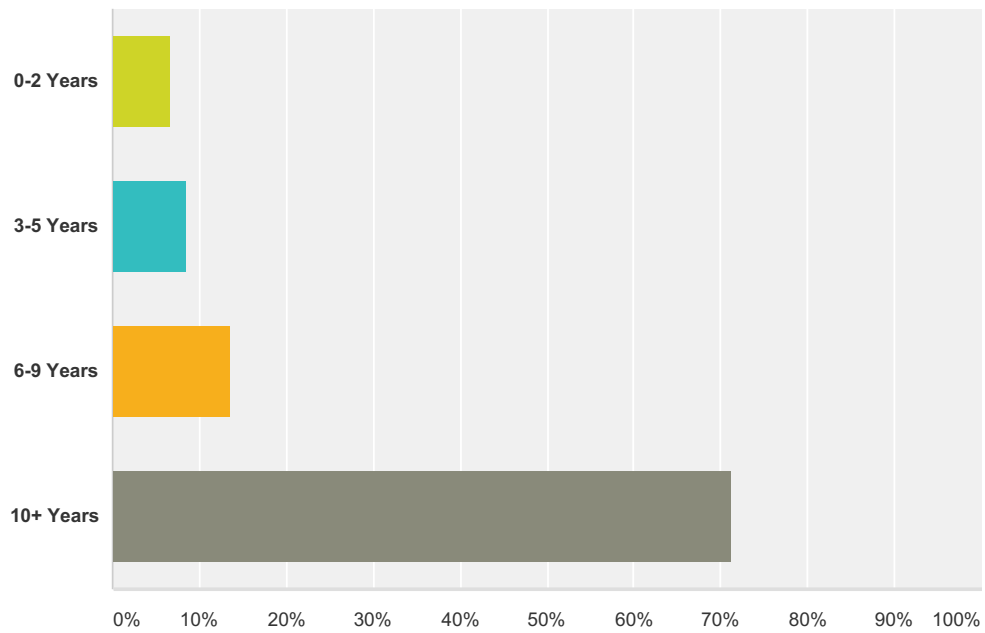
Answered: 59 Skipped: 0



Answer Choices	Responses	
Yes	84.75%	50
No	15.25%	9
Total		59

Q4 How many years of experience do you have in the industry?

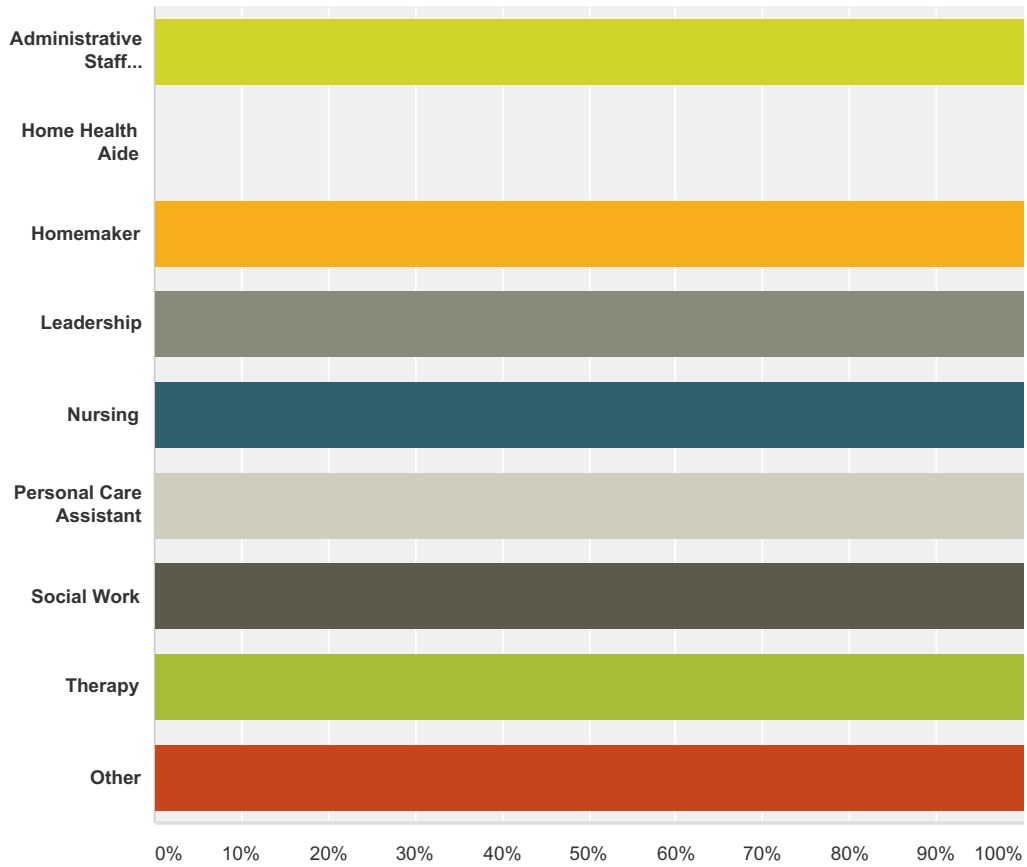
Answered: 59 Skipped: 0



Answer Choices	Responses	
0-2 Years	6.78%	4
3-5 Years	8.47%	5
6-9 Years	13.56%	8
10+ Years	71.19%	42
Total		59

Q5 Role at Company/Agency:

Answered: 59 Skipped: 0



Select all that apply

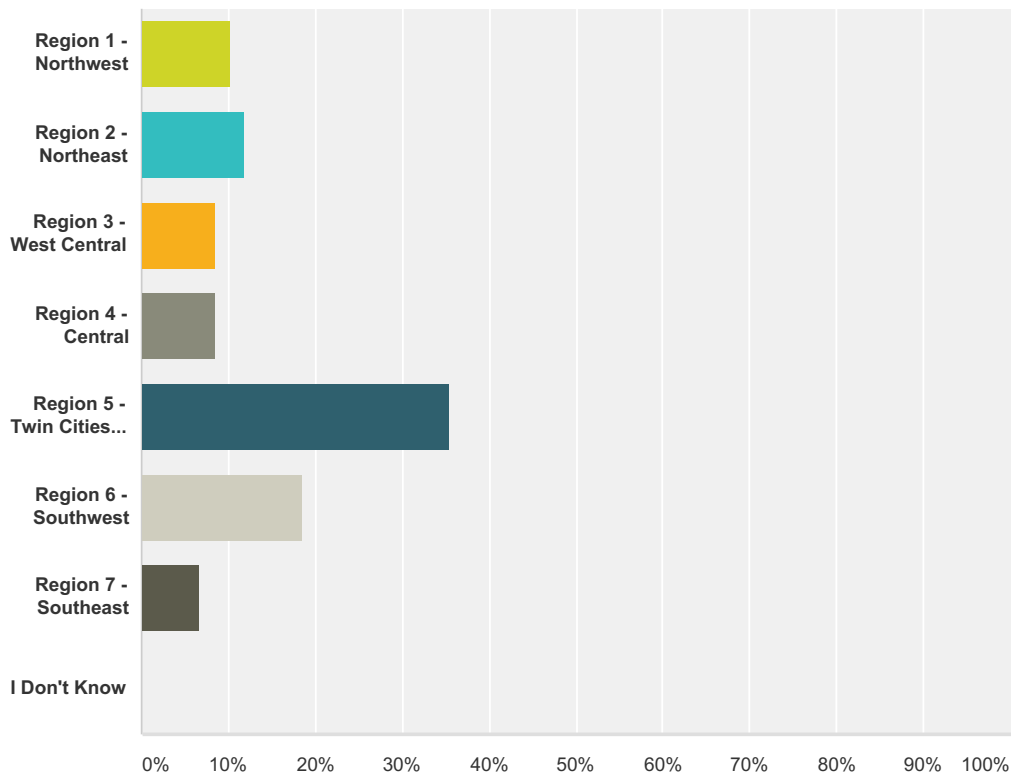
	Select all that apply	Total Respondents
Administrative Staff (Office/HR/Reimbursement)	100.00% 23	23
Home Health Aide	0.00% 0	0
Homemaker	100.00% 2	2
Leadership	100.00% 34	34
Nursing	100.00% 16	16
Personal Care Assistant	100.00% 1	1
Social Work	100.00% 2	2
Therapy	100.00% 3	3

Other	100.00%	9
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#	Other (please specify)	Date
1	FMS	6/1/2017 4:06 PM
2	Home Care Supervisor	6/1/2017 2:21 PM
3	Quality Review	6/1/2017 2:01 PM
4	Technology	6/1/2017 11:27 AM
5	Quality Resource Nurse and Diagnosis coder	6/1/2017 11:17 AM
6	Quality and Compliance	6/1/2017 10:57 AM
7	Home Care Director	6/1/2017 10:51 AM
8	QAPI	6/1/2017 10:03 AM
9	Coding	6/1/2017 9:40 AM
10	Quality Department	6/1/2017 9:30 AM
11	DON	6/1/2017 9:23 AM
12	RN, Accreditation and Patient Safety Coordinator	6/1/2017 9:07 AM

Q6 Which Region is your agency located in (see map)?

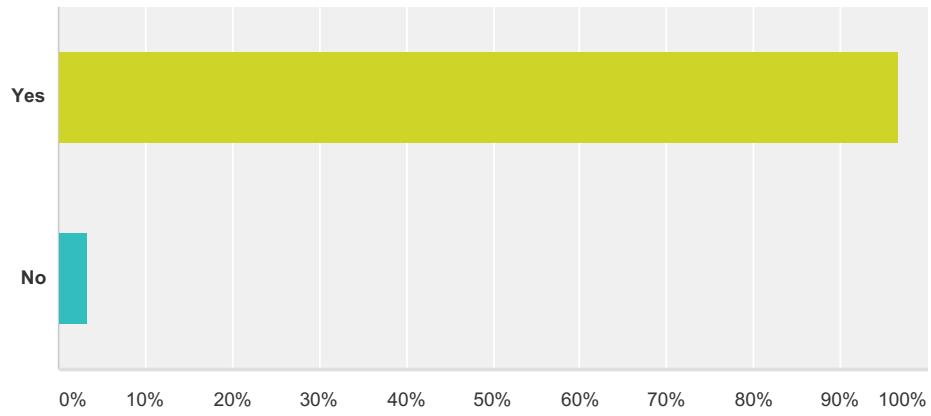
Answered: 59 Skipped: 0



Answer Choices	Responses
Region 1 - Northwest	10.17% 6
Region 2 - Northeast	11.86% 7
Region 3 - West Central	8.47% 5
Region 4 - Central	8.47% 5
Region 5 - Twin Cities Metro	35.59% 21
Region 6 - Southwest	18.64% 11
Region 7 - Southeast	6.78% 4
I Don't Know	0.00% 0
Total	59

Q7 Have you attended MHCA education programs in the past?

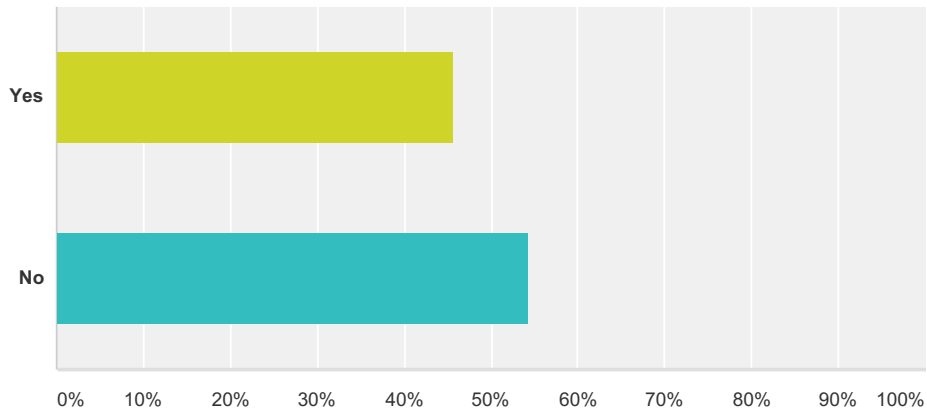
Answered: 59 Skipped: 0



Answer Choices	Responses
Yes	96.61% 57
No	3.39% 2
Total	59

Q8 Did you attend the 2017 MHCA Annual Meeting?

Answered: 59 Skipped: 0



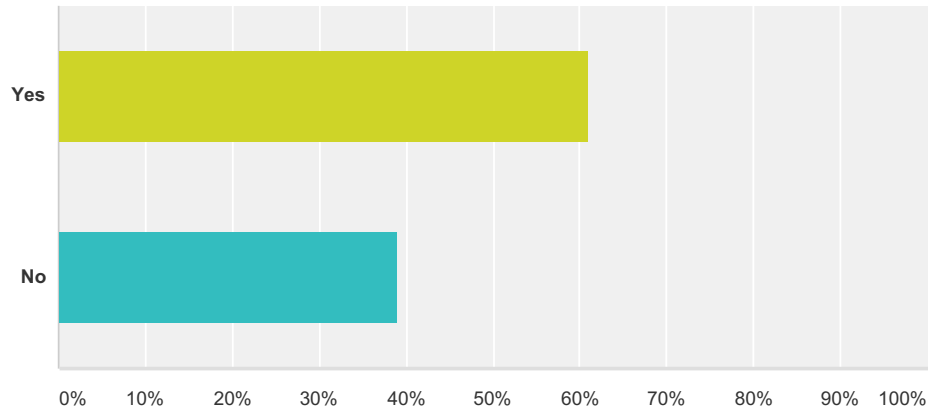
Answer Choices	Responses
Yes	45.76% 27
No	54.24% 32
Total	59

#	If No, what is the reason?	Date
1	I am the director - I send the supervisor for my home care division and home care staff as well	6/5/2017 10:18 AM
2	unable to take time off	6/5/2017 8:13 AM
3	budget, cost	6/5/2017 8:13 AM
4	President decided to have other leaders attend.	6/3/2017 3:02 PM
5	1 nurse was on maternity leave and the F2F audits hit us financially	6/1/2017 3:30 PM
6	cost was very high for class agenda. Recommend re-igniting the Wednesday after-hours social event/meet and greet more or something to bring in the energy again.	6/1/2017 3:10 PM
7	Budget Fees	6/1/2017 2:22 PM
8	Office staffing could not allow more to go.	6/1/2017 2:01 PM
9	I didn't need to go	6/1/2017 12:54 PM
10	Conflict in schedule	6/1/2017 11:28 AM
11	too expensive	6/1/2017 11:18 AM
12	Cost was too much--we pay high membership fee annually already	6/1/2017 11:14 AM
13	Unable due to work schedule	6/1/2017 11:00 AM
14	Conflict with schedule	6/1/2017 10:57 AM
15	Staffing issues	6/1/2017 10:51 AM
16	financial	6/1/2017 10:15 AM
17	too expensive; on budget constraints	6/1/2017 10:04 AM
18	Other vacation planned	6/1/2017 9:46 AM
19	Other staff attended and I needed to stay bakv for work	6/1/2017 9:45 AM

20	Conflicted with another conference	6/1/2017 9:37 AM
21	Didn't have the time	6/1/2017 9:30 AM
22	cost	6/1/2017 9:22 AM
23	Distance	6/1/2017 9:16 AM
24	The Home Health department is being closed on June 30th	6/1/2017 9:10 AM
25	the classes that were offered were geared to administrative and not field care	6/1/2017 9:03 AM

Q9 If the registration fee was substantially lower, would you prefer to attend a training or conference without food & beverage (providing there were breaks in the program and quick service food options close by)?

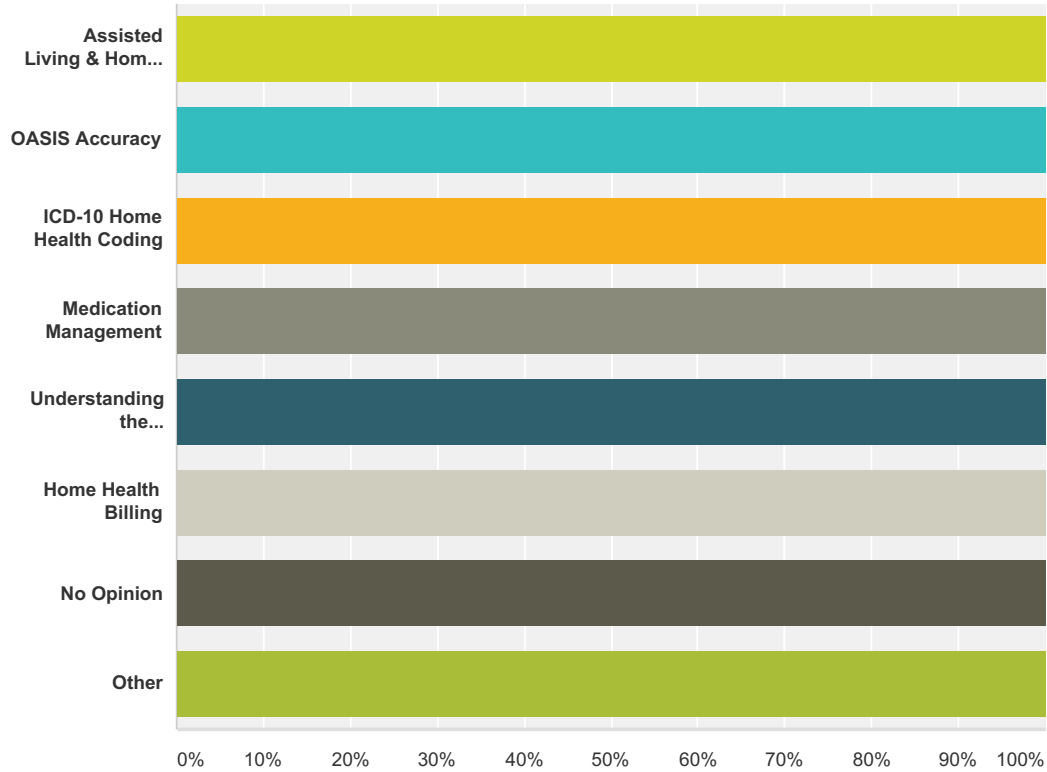
Answered: 59 Skipped: 0



Answer Choices	Responses
Yes	61.02% 36
No	38.98% 23
Total	59

Q10 Which of the following current MHCA education programs would you send staff to, if repeated on an annual basis?

Answered: 58 Skipped: 1



Select all that apply

	Select all that apply	Total
Assisted Living & Home Care Conference (in partnership with LeadingAge)	100.00% 23	23
OASIS Accuracy	100.00% 41	41
ICD-10 Home Health Coding	100.00% 38	38
Medication Management	100.00% 31	31
Understanding the Comprehensive Home Care Rule	100.00% 32	32
Home Health Billing	100.00% 18	18
No Opinion	100.00% 3	3
Other	100.00% 4	4

#	Other (please specify)	Date
1	It would depend whether I have new staff and the cost of the Home Care Conference and the topics covered. Right now we have attended most of the topics or are doing fine with the areas above.	6/5/2017 10:21 AM
2	any relevant clinical education for home care	6/1/2017 2:06 PM
3	Create opportunity for members to register to take these courses online.	6/1/2017 11:23 AM
4	Survey Process	6/1/2017 10:53 AM
5	if training was offered closer so did not require overnight hotel stay	6/1/2017 9:59 AM
6	If offerings required less travel-etc overnight stays. Our budget is very small	6/1/2017 9:09 AM
7	Understanding CoPs	6/1/2017 9:08 AM
8	offer classes that would be helpful to the field staff and not just leadership as there appears to be many of those offered state wide but for the field staff there is slim pickings.	6/1/2017 9:05 AM

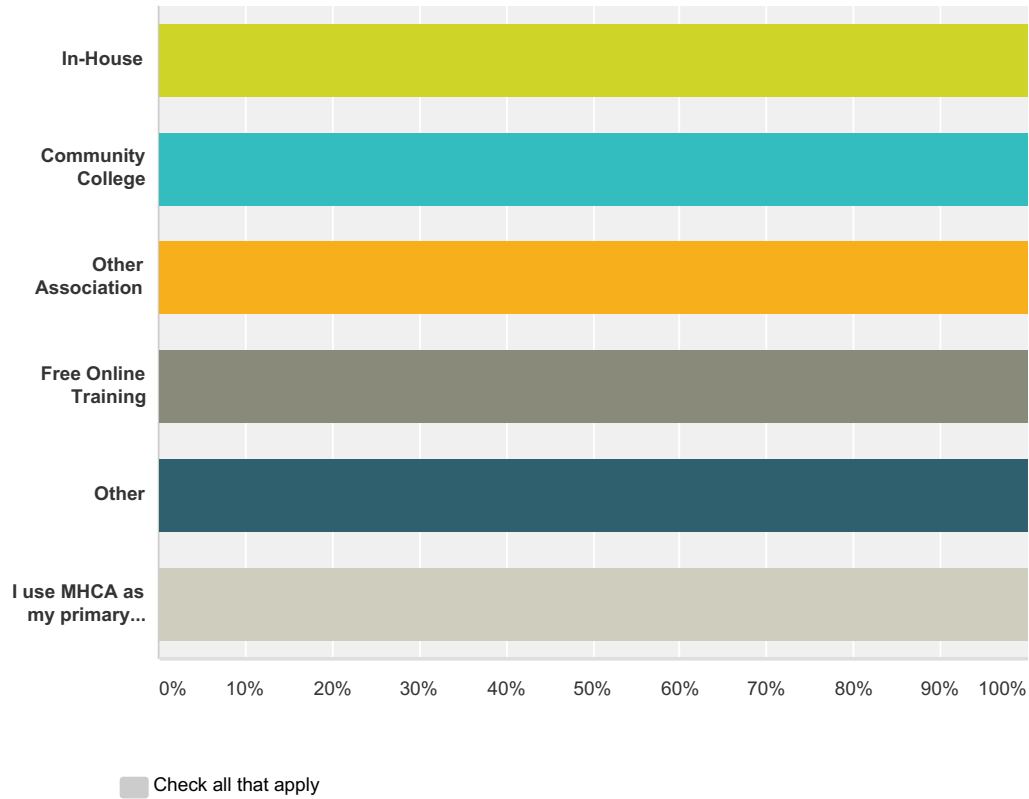
Q11 Please list specific education topics you would like to see covered by MHCA in the future:

Answered: 19 Skipped: 40

#	Responses	Date
1	Rehab specific issues surrounding Home Care, the 5-7 visit issues, memory care and the role of rehab in that setting	6/7/2017 1:48 PM
2	Face to Face accuracy	6/5/2017 11:21 AM
3	F2F with MA New COP	6/5/2017 10:21 AM
4	Non Routine Supplies, Dementia Training, Delegated Tasks, Admission Packets,	6/5/2017 8:45 AM
5	Evaluating Compliance Plans - Invite attorney Elizabeth Hogue as a presenter.	6/3/2017 3:06 PM
6	new cop's	6/2/2017 12:03 PM
7	Dealing with mental illness in the home	6/2/2017 10:20 AM
8	Alzheimer's/dementia, wound care/lymphedema, homeless population concerns, immigrant/refugee population concerns	6/1/2017 2:06 PM
9	This past years education was great in scope and content so I would say it should be similar	6/1/2017 12:25 PM
10	Technology in homecare mandated by state/federal regulations	6/1/2017 11:29 AM
11	Medicare Billing Medicare Conditions of Participation	6/1/2017 11:23 AM
12	I think the chronic illness should have more, aligned with best practice packages; CHF, COPD, Diabetes, Wound care, Leadership/case management	6/1/2017 11:20 AM
13	Anything related to regulatory updates or changes especially the new COP's	6/1/2017 11:03 AM
14	Direction on Management Tips Survey Process	6/1/2017 10:53 AM
15	Federal and state changes and impact Grassroots advocacy Technology Workforce solutions	6/1/2017 9:40 AM
16	ongoing education on changes and requirements relating to them.	6/1/2017 9:23 AM
17	Locations outside of the metro that are easier to get to for those of us who have to travel a distance.	6/1/2017 9:18 AM
18	Casper reports The Joint Commission Emergency Preparedness	6/1/2017 9:16 AM
19	Infection control and vulnerable adults rules and regs	6/1/2017 9:06 AM

Q12 If you are not currently using MHCA as your primary education resource, where are you going for continued education?

Answered: 58 Skipped: 1



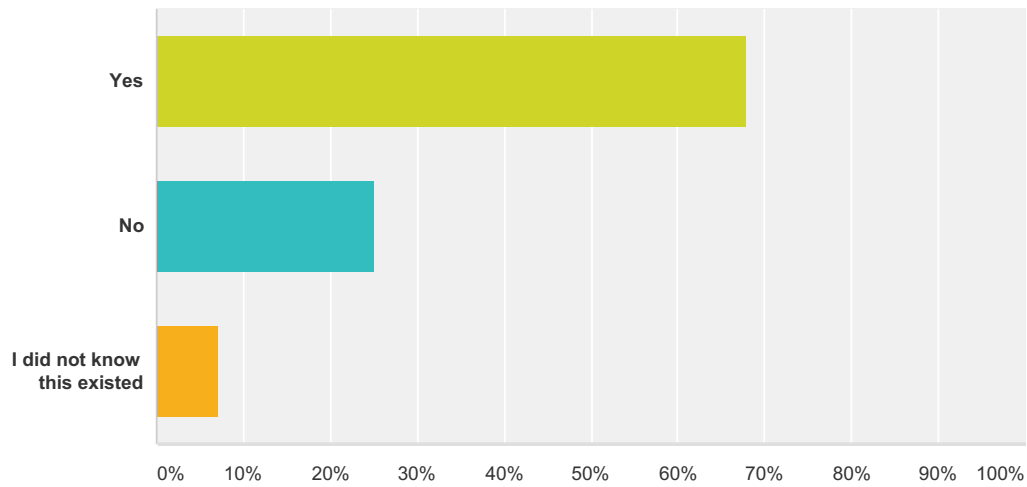
	Check all that apply	Total
In-House	100.00% 20	20
Community College	100.00% 6	6
Other Association	100.00% 6	6
Free Online Training	100.00% 24	24
Other	100.00% 11	11
I use MHCA as my primary education resource	100.00% 24	24

#	Other (please specify)	Date
1	CMS and MDH if appropriate	6/5/2017 10:21 AM
2	various other educational opportunities/workshops-most provided through my employer.	6/2/2017 10:20 AM
3	webinars through Kinnser	6/1/2017 4:11 PM
4	RN has access to CEU via other employment	6/1/2017 2:51 PM

5	PESI, Cross Country Education, etc....	6/1/2017 2:06 PM
6	We attend MHCA education programs when it is affordable, and we can afford to get away fro the office. Online Courses are most convenient for our staff.	6/1/2017 11:23 AM
7	NAHC, RCTC	6/1/2017 11:03 AM
8	and RCTC	6/1/2017 9:59 AM
9	RCTLearn	6/1/2017 9:12 AM
10	Misc sources	6/1/2017 9:09 AM
11	and RCTC learn through MHCA	6/1/2017 9:09 AM

Q13 Are you utilizing the free RCTC online education (included in your membership benefits)?

Answered: 56 Skipped: 3

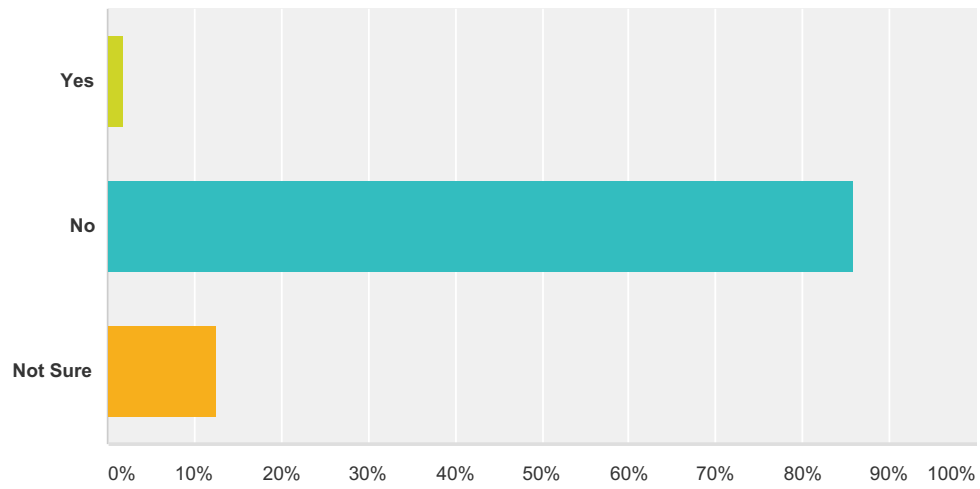


Answer Choices	Responses
Yes	67.86% 38
No	25.00% 14
I did not know this existed	7.14% 4
Total	56

#	If No, what are the reasons?	Date
1	Looking for comprehensive PCA program	6/5/2017 9:30 AM
2	I am not a member	6/2/2017 10:20 AM
3	I have yet to take advantage of them but plan to in the future	6/1/2017 7:42 PM
4	i do not remember my log in information to utilize this	6/1/2017 3:11 PM
5	na	6/1/2017 10:04 AM
6	I am not but some of our staff are	6/1/2017 9:40 AM
7	NOT SURE WHY WE ARE NOT USING.	6/1/2017 9:24 AM
8	We need to get set up for this.	6/1/2017 9:18 AM

Q14 Have you participated in a Curaport webinar this year?

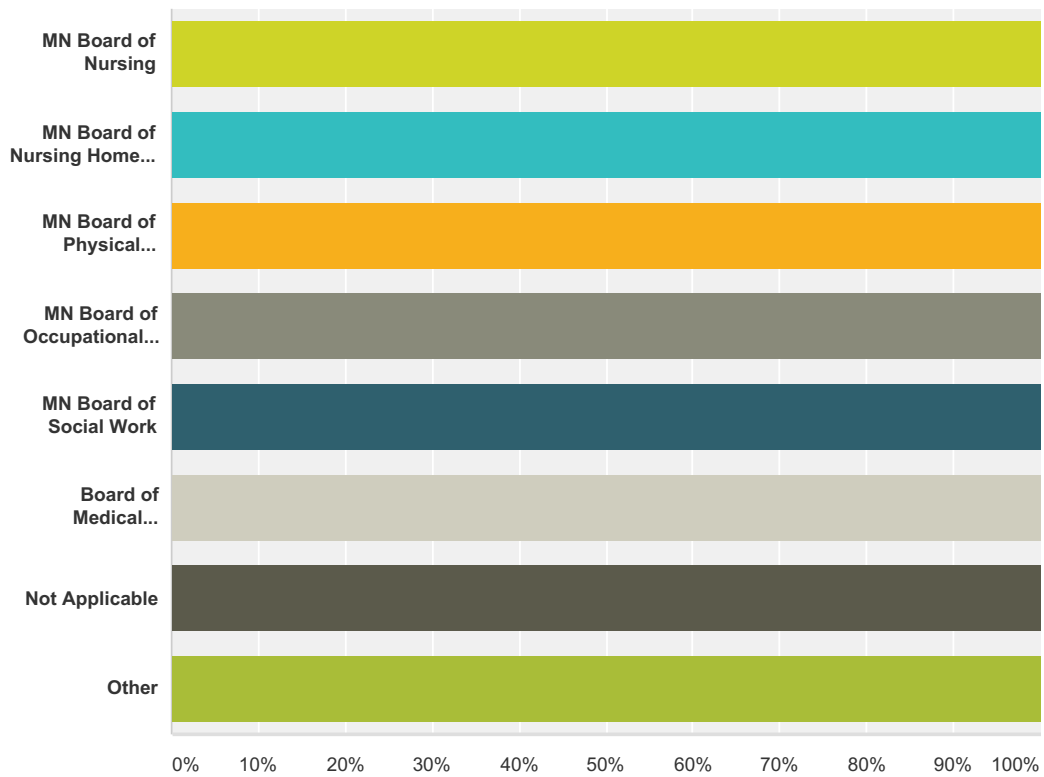
Answered: 56 Skipped: 3



Answer Choices	Responses
Yes	1.79% 1
No	85.71% 48
Not Sure	12.50% 7
Total	56

Q15 What type of continued education credits do you need?

Answered: 56 Skipped: 3



Check all that apply

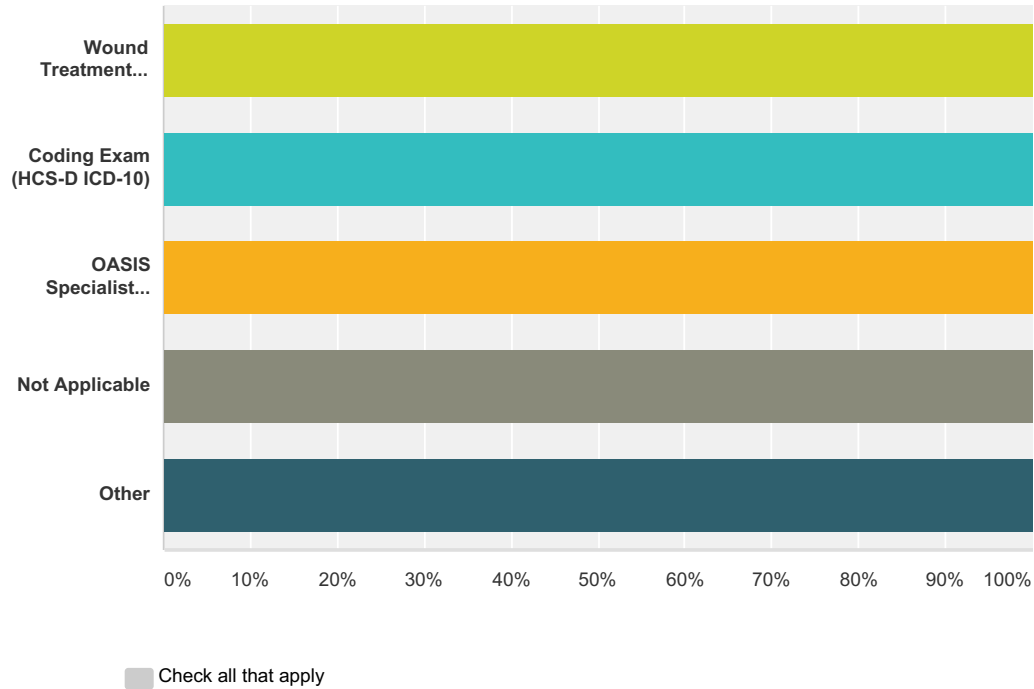
	Check all that apply	Total
MN Board of Nursing	100.00% 45	45
MN Board of Nursing Home Administrators (BENHA)	100.00% 4	4
MN Board of Physical Therapy	100.00% 11	11
MN Board of Occupational Therapy	100.00% 8	8
MN Board of Social Work	100.00% 7	7
Board of Medical Specialty Coding and Compliance (BMSC)	100.00% 1	1
Not Applicable	100.00% 7	7
Other	100.00% 6	6

#	Other (please specify)	Date
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1	Dementia , CNA Orientation, Vulnerable Adult Reporting, Handling of Emergency Services	6/5/2017 8:53 AM
2	SD RN Licensure	6/2/2017 10:21 AM
3	HHA/HM	6/1/2017 2:14 PM
4	Not sure if I am supposed to answer this question on behalf of myself or company, but I checked all that applied to my company.	6/1/2017 11:33 AM
5	CCA	6/1/2017 9:42 AM
6	MN Board of Speech Language Pathology	6/1/2017 9:32 AM

Q16 Please list below any certification programs/exams you would like MHCA to offer in the future

Answered: 56 Skipped: 3



	Check all that apply	Total
Wound Treatment Associate (WTA®) Program	100.00% 37	37
Coding Exam (HCS-D ICD-10)	100.00% 17	17
OASIS Specialist (COS-C)	100.00% 31	31
Not Applicable	100.00% 14	14
Other	100.00% 2	2

#	Other (please specify)	Date
1	Need more training on none medicare issues	6/5/2017 8:11 AM
2	Case Management certification, WOCN certification	6/1/2017 3:12 PM

Q17 Anything else you would like us to know?

Answered: 9 Skipped: 50

#	Responses	Date
1	When the cost of the session is around 100.00 and all staff can participate together it works well. Training that is 300.00 or so we have to pass on. The annual conference is the exception. But just a webinar training for \$300.00 does not work for our budget.	6/5/2017 10:23 AM
2	MHCA membership has added so much to our agency! Not only the information , but the recourses , the collaboration and the comfort of feeling I have somewhere to go , when I have concerns or questions.	6/5/2017 8:53 AM
3	Nothing else at this time.	6/3/2017 3:10 PM
4	Keep up the great work!	6/1/2017 7:44 PM
5	I think it would be great to provide an option to purchase, (post MHCA Annual meeting) the recorded sessions.	6/1/2017 12:41 PM
6	Knowledge and understanding of HIPAA - HITECH regulations is limited and not necessarily practiced in homecare agencies.	6/1/2017 11:32 AM
7	The CoP webinars were not worth the wait; very disappointing.	6/1/2017 10:05 AM
8	I feel that the yearly fee agencies pay should help decrease the cost of in-services and the conference. I would attend the conference without food being provided if it was a one day conference	6/1/2017 9:26 AM
9	YOU GUYS ARE DOING GREAT!!!	6/1/2017 9:25 AM

MHCA 2018 Education - Planning Template

Education Type	Date	Location	Offerings	Length	Tracks/Topics	CEUS
Conferences						
48th Annual Meeting & Expo	May 16-17	Duluth	1	2-day	Clinical, Leadership, & Regulatory/Licensure	RN, BENHA, PT, SW
Fall Conference: Policy Summit <i>and</i> Future of Home Care Summit	Oct 24-25	St. Paul	1	2-day	Legislative, Regulatory & Compliance Payment Reform, Workforce, & Technology	RN, BENHA
16th Annual Assisted Living & Home Care Conference (co-hosted w/ LeadingAge)	Aug	St. Paul	1	1-day	Operations & Clinical Services	RN, BENHA, SW
Workshops						
OASIS Accuracy - C-2 (Beginner)	Spring		1	1-day		RN, PT
OASIS Accuracy - C-2 (Intermediate)	Fall		1	2-day		RN, PT
ICD-10 Home Health Coding	Fall		1	2-day		RN, PT, BMSC
Wound Treatment Associate (WTA) Program			1	2-day		RN
How to Start a MC Home Care Agency	Spring		1	1-day		RN
How to Start a Home Care Agency	Fall		1	1-day		RN
Med Management			1	1-day		RN
Medicare PPS Billing			1	1-day		RN
Updates to Comprehensive HC Rules			1	4-Hours		RN
Live & Recorded Webinars						
Region Webinars (<i>Member Benefit</i>)	Mar., June, Sept. & Dec.		4	60-min	Regulatory, Legal, HR, & Clinical	N/A
Legislative Summary (<i>Member Benefit</i>)	June		1	60-min		N/A
PCA Topic - EVV			1	90-min		
Coding/OASIS			2	90-min		
Regulatory Hot Topic(s)			1	90-min		
On-Demand Education						
RCTCLEARN.NET (<i>Member Benefit</i>)						RN
Curaport.com						RN
CEU Key:						
Board of Nursing (RN)						
Board of Nursing Home Admins (BENHA)						
Board of Social Work (SW)						
Board of Physical Therapy (PT) - Category 1						
Board of Medical Specialty & Coding (BMSC)						

48th Annual Meeting & Expo

May 16-17, 2018

Meeting Agenda:

Tuesday

2:00 p.m. Registration Set-Up (storage access)
4:00 – 8:00 p.m. Board Meeting & Dinner
5:00 p.m. Expo Hall Installation

Wednesday

7:30 a.m. Registration Opens
8:30 – 10:00 a.m. Recognition Program & Opening Keynote
10:15 – 11:15 a.m. 3 Breakouts
11:30 a.m. – 12:30 p.m. 3 Breakouts
12:30 – 2:00 p.m. Lunch on Own – *The Duluth Experience or Concessions at DECC*
2:00 – 3:00 p.m. 3 Breakouts
3:00 – 6:00 p.m. Welcome Reception in Expo Hall (Appetizers, Cash Bar, PAC Auction)
7:00 – 8:30 p.m. Dinner Cruise on Vista Star (*Separate Ticket Purchase*)

Coffee – Till 11:30 AM

Thursday

7:30 a.m. Registration Opens
8:30 – 9:30 a.m. Federal Update: Tracey Moorhead, CEO & President, VNAA
9:30 a.m. – 1:30 p.m. Exhibits & PAC Auction
9:45 – 10:15 a.m. State Update: Kevin Goodno, MHCA Government Relations Counsel
10:15 a.m. – 10:45 a.m. MHCA Business Meeting
11:00 a.m. – 12:00 p.m. Region Meetings
12:00 – 1:30 p.m. Box Lunches in Expo Hall (Clinical Simulations/Rapid Fire Sessions)
1:15 p.m. Prize Drawings in Expo Hall (Must be Present to Win)
1:30 – 2:30 p.m. 3 Breakouts
2:45 – 3:45 p.m. Medicare Update: National Government Services (NGS)

Coffee – Till 11:00 AM