



Direct Care/Support Workforce Summit – Overview

As of 6/30/2016

PURPOSE

The purpose of the Summit is to discuss, debate and explore solutions to grow the direct care/support workforce which provides the paid hands-on daily care for older adults, people with disabilities and those living with mental health conditions.

VISION

The Summit is the beginning of the conversation about ensuring direct care workers are available and valued and people have access to the long-term services and supports they need. It's about raising-up solutions that can grow the direct care/support workforce. Solutions related to recruitment, retention, compensation, training, career ladders, technology and quality, compensation, training, credentialing and career ladders need to be explored. Solutions need to include actionable strategies that are creative as well as innovative, or even a reinvention of old ideas. And most importantly, this conversation to explore solutions must include the perspectives of those doing the work, receiving the care, and coordinating the work and/or care.

PARTICIPANTS

Around 200 thought leaders will be invited to participate in this event. The invited thought leaders will represent a variety of perspectives including:

- Direct care/support workers themselves
- Persons receiving direct care/support services
- Organizations that employ or represent direct care/support workers
- Advocates for people receiving supports/services provided by direct care/support workers
- Higher education
- State government

ANTICIPATED OUTCOMES

- Solutions with actionable strategies identified that have potential to directly affect (grow) the workforce related to four strategic areas:
 1. Recruitment/Substitution/Technology Use
 2. Retention/Compensation/Job Redesign
 3. Quality/Support/ Training and Credentialing
 4. Career Ladders/Work Culture/Welcoming Environment
- Identified solutions and the strategies to take action compiled and shared publically
- Solution workgroups formed to take action

WORKING AGENDA

Tuesday, July 26 - 8:00 a.m. - 3:30 p.m.

TIME	SESSION	DESCRIPTION
8 a.m.	Networking/Registration	
9:00 a.m.	Summit begins	Opening and Welcome Loren Colman, Assistant Commissioner, DHS Continuing Care Administration Emily Piper, Commissioner, DHS
9:15	Set-the-State presentation	The realities of direct care/support workforce shortage Susan Brower, Minnesota State Demographer Laura Kalambokidis, Minnesota State Economist
9:45	General session - Facilitated Panel discussion	Panel conversation: Creative, actionable solutions To include 4-5 panelists who <ul style="list-style-type: none"> • are actively pursuing solutions about one of the four strategic areas: <ul style="list-style-type: none"> ○ Recruitment/Substitution/Technology Use ○ Retention/Compensation/Job Redesign ○ Quality/Support/ Training and Credentialing ○ Career Ladders/Work Culture/Welcoming Environment AND <ul style="list-style-type: none"> • are either a provider, family member, or person receiving direct care/support services
10:45 a.m.	BREAK	<i>Move into 8 small groups - preassigned (about 25 participants per group)</i>
11:00 a.m.	Small Groups – AM time	Small groups – Brainstorming solutions <ul style="list-style-type: none"> • Each group will have a facilitator and 1-2 note takers • Groups will be assigned two of the four issue areas • Charge of the groups is to identify actionable strategies to "grow" this workforce related to the two assigned issue areas
11:30 pm	BREAK - Box lunch	<i>Pick up box lunches</i>
12:00 p.m.	Small Groups – PM time	Small Groups – Debate/Discuss solutions (continued)
1:30 p.m.	BREAK (30 minutes)	<i>Move back into large group for reports and wrap-up</i>

WORKING AGENDA

(continued)

TIME	SESSION	DESCRIPTION
2:00 p.m.	General session - Small Group Reports and facilitated discussion	Strategies to Grow the Direct Care/Support Workforce: A facilitated large group discussion <ul style="list-style-type: none">• Small groups report back (7-8 minutes per group)• About 20 minutes for discussion• Small groups may designate a presenter, if none designated facilitator will present ideas of groups
3:20 p.m.	Closing - Wrap-up	Closing words Loren Colman, Assistant Commissioner, DHS Continuing Care Administration
3:30 p.m.	Summit ends	