**Direct Care/Support Workforce Summit – Overview**

DRAFT 6/24/2016

# PURPOSE

The purpose of the Summit is to discuss, debate and explore solutions to grow the direct care/support workforce which provides the paid hands-on daily care for older adults, people with disabilities and those living with mental health conditions.

# VISION

The Summit is the beginning of the conversation about ensuring direct care workers are available and valued and people have access to the long-term services and supports they need. It's about raising-up solutions that can grow the direct care/support workforce. Solutions related to recruitment, retention, compensation, training, career ladders, technology and quality, compensation, training, credentialing and career ladders need to be explored. Solutions need to include actionable strategies that are creative as well as innovative, or even a reinvention of old ideas. And most importantly, this conversation to explore solutions must include the perspectives of those doing the work, receiving the care, and coordinating the work and/or care.

# PARTICIPANTS

Around 200 thought leaders will be invited to participate in this event.  The invited thought leaders will represent a variety of perspectives including:

* Direct care/support workers themselves
* Persons receiving direct care/support services
* Organizations that employ or represent direct care/support workers
* Advocates for people receiving supports/services provided by direct care/support workers
* Higher education
* State government

# ANTICIPATED OUTCOMES

* Solutions with actionable strategies identified that have potential to directly affect (grow) the workforce related to four strategic areas:
  1. Recruitment/Substitution/Technology Use
  2. Retention/Compensation/Job Redesign
  3. Quality/Support/ Training and Credentialing
  4. Career Ladders/Work Culture/Welcoming Environment
* Identified solutions and the strategies to take action compiled and shared publically
* Solution workgroups formed to take action

# WORKING AGENDA

**Tuesday, July 26 - 8:00 a.m. - 3:30 p.m.**

| **TIME** | **SESSION** | **DESCRIPTION** |
| --- | --- | --- |
| 8 a.m. | Networking/Registration |  |
| 9:00 a.m. | Summit begins | **Opening and Welcome**  Loren Colman, Assistant Commissioner, DHS Continuing Care Administration  Emily Piper, Commissioner, DHS |
| 9:15 | Set-the-State presentation | **The realities of direct care/support workforce shortage**  Susan Brower, Minnesota State Demographer  Laura Kalambokidis, Minnesota State Economist |
| 9:45 | General session - Facilitated Panel discussion | **Perspectives about the job and growing the workforce**  To include 4-5 panelists who . . .   1. are either a direct care/support worker, recipient (or family member of recipient), or agency, and 2. can speak to one or more of the following perspectives:  * Serving older adults * Serving persons with a disability * Serving persons living with a mental health condition * Coordinating care for yourself (self-advocate perspective)   Coordinating care for others (agency and/or family perspectives) |
| 10:45 a.m. | BREAK | *Move into 8 small groups - preassigned (about 25 participants per group)* |
| 11:00 a.m. | Small Groups – AM time | **Small groups**   * Each group will have a facilitator and 1-2 note takers * Groups will be assigned two of the four issue areas * Charge of the groups is to identify strategies to "grow" this workforce related to the two assigned issue areas * Small groups will be provided a specific assignment * Facilitators will be convened prior to the Summit to review the assignment/task for the small group time |
| 12:00 pm | BREAK - Box lunch | *Pick up box lunches* |
| 12:30 p.m. | Small Groups – PM time | **Small Group (continued)** |
|  | BREAK (30 minutes) | *Move back into large group for reports and wrap-up* |
| 2:00 p.m. | General session - Small Group Reports and facilitated discussion | **Strategies to Grow the Direct Care/Support Workforce: A facilitated large group discussion**   * Small groups report back (7-8 minutes per group) * About 20 minutes for discussion * Small groups may designate a presenter, if none designated facilitator will present ideas of groups |
| 3:20 p.m. | Closing - Wrap-up | **Closing words**  Loren Colman, Assistant Commissioner, DHS Continuing Care Administration |
| 3:30 p.m. | Summit ends |  |