

Mock Survey Workshop “Confidently Prepared for Survey: Is it Possible?”

Tuesday, December 8, 2015
8:00 a.m. – 3:30 p.m.

Workshop Location:
Hampton Inn North
1000 Gramsie Rd., Shoreview, MN 55126

Agency scrutiny by compliance and regulatory survey and audit teams can be anxiety producing and unnerving in the best of circumstances! Attend this interactive and “fun/engaging” learning session that will provide you with time to share your agency survey preparedness and leave with tools for immediate use. Learn strategies for a positive survey experience by setting a stage of confidence in your agency policy and practices. Specific survey readiness practices and tools will be provided for a comprehensive or basic licensed home care agency, assisted living, Medicare certified home health and hospice agencies.

Objectives:

- List the steps of the survey process
- Identify agency responsibilities to prepare for survey
- Develop internal agency performance improvement strategies
- Discuss methods to integrate the tools/knowledge acquired into agency practices

Workshop Agenda:

8:00 a.m. Registration/Continental Breakfast
8:30 a.m. Program
10:00 a.m. 15-Minute Break
12:00 p.m. 60-Minute Networking Lunch
2:00 p.m. 15-Minute Break
3:30 p.m. Adjourn

Presenters:

Connie Dreyer, RN, Home Care Consultants
Lores Vlaminck, RN, BSN, MA, CHPN, Lores Consulting

Connie is an experienced home care nurse and administrator. Her areas of expertise include systems management, leadership, quality improvement, funding and regulatory compliance. She is also a part-time surveyor of the Accreditation Commission for Health Care (ACHC) and serves on the faculty of Bethel University.

Lores is a consultant for palliative care, hospice, home care and assisted living providing education, mock surveys, coaching for leadership and staff development. Lores' 36 years of professional nursing experience spans clinical practice in cardiac and general intensive care, outpatient clinic services and 19 years as a home care and hospice administrator. Lores is certified trainer for ELNEC (End-of-Life Nursing Education Consortium), EPEC (Education on Palliative and End-of-life-care) and the HPNA's (Hospice and Palliative Care Nurses)

Continued Education Credits:

This program has been designed to meet the continuing education requirements from the following Boards:

- MN Board of Nursing for **6.6** contact hours

Registration Deadline:

Thursday, December 3, 2015

Accommodations:

Hampton Inn North
1000 Gramsie Rd.
Shoreview, MN 55126
(651) 482 – 0402

Discounted Group Rate: \$129/Night + Sales Tax.

Includes deluxe continental breakfast.

Questions?

Please contact Allison Kindseth, MHCA Education Manager at (651) 635-0923 or akindseth@mnhomecare.org.



The Voice of Home Care

Mock Survey Workshop Registration Form

Please complete the following information
and mail, fax, or email with payment to the address listed at the bottom.

Registration Fees:	Early Bird Rate (Until 11/24/15)	Standard Rate (After 11/24/15)
MHCA Member Rate	<input type="checkbox"/> \$150 – 1 st Registrant <input type="checkbox"/> \$125 – Each Additional	<input type="checkbox"/> \$200 – 1 st Registrant <input type="checkbox"/> \$175 – Each Additional
Non-Member	<input type="checkbox"/> \$225	<input type="checkbox"/> \$300

Cancellation Policy: Cancellations must be in writing and received by MHCA on or before November 24th to receive a refund less a \$25 cancellation fee. No refunds for cancellations made after the cancellation deadline or for no-shows. Please notify MHCA of any name changes.

Handouts: A link to access the presenter handouts will be sent one week prior to the workshop.

Agency Name: _____

Attendee Name: _____

Address: _____

E-mail: _____ Phone: _____

Payment Information:

Enclosed is my check in the amount of \$ _____ (payable to MHCA)

_____ Visa _____ MasterCard _____ Discover _____ American Express

Credit Card Number: _____ Exp. Date: _____

Security Code: _____

Name (as it appears on card): _____

Credit Card Billing Address: _____

Cardholder Signature: _____

Send registrations and check payments to Minnesota HomeCare Association, 1711 West County Road B, Suite 211S, St. Paul, MN 55113 or register online at www.mnhomecare.org