



MINNEAPOLIS VA COMMUNITY CARE HOME CARE NEWSLETTER



DIRECTORY:

- Care in the Community
General Call Line: 612-467-6565
- Care in the Community Home
Care Line: 612-725-8196
- Care in the Community Home
Care Fax: 612-794-3982
- VA Primary Care Call Center:
612-467-1100
- Optum Billing Line:
844-839-6108

Update from Newsletter Volume 8

"Approval for home IV therapy requested by a Non-VA provider requires VA Provider Order. To be compliant with this regulation, VA RN Home Care Coordinators will assist in obtaining VA Provider electronic signature. Authorization for home IV therapy cannot be processed until order has been signed electronically."

HHA, HM, Respite and CADHC Re-authorizations now take longer to process due to CITC staff needing to speak with patient/family prior to approving the request. Please ensure re-authorization requests are sent 14-30 days prior to expiration.

May 6th-12th is National Nurses Week!

2024 Theme: Nurses Make the Difference

History: Officially established in 1990, National Nurses Week is celebrated annually starting May 6th and ending May 12th ~ Florence Nightingale's birthday.



The Minneapolis VA CITC Home Care Team would like to recognize our dedicated community home health care agency nursing staff members. We appreciate all you do to provide excellent care to veterans in their homes.

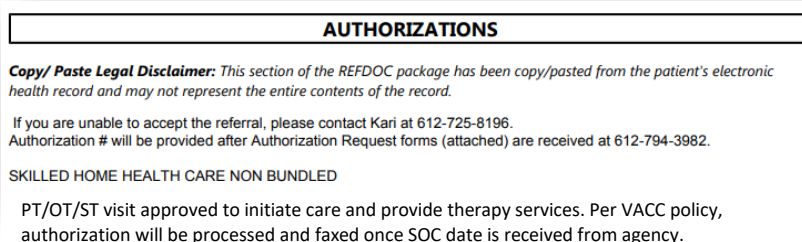
Thank you for your continued partnership in caring for our nation's heroes!

Referral and Authorization Packets (REFDOC):



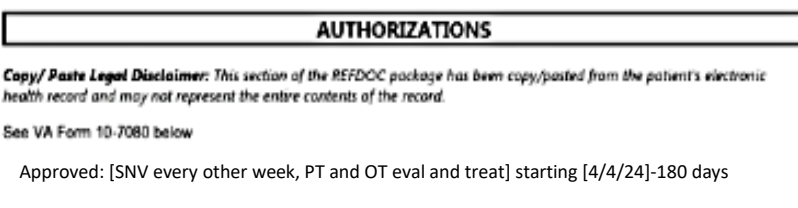
Pages 2 & 3 contain the **Authorization** and **Consult** information.

Initial/Resumption of Care Referrals: Once VA RN Home Care Coordinators speak with an agency representative to initiate/resume a home care referral, a referral packet or REFDOC will be faxed to your agency. This referral packet is 20-30 pages and contains: demographics, clinical information, home care consult orders, request for service/authorization request forms, staff directory and the preliminary approval of requested services.



Example

Authorizations and Re-Authorizations: A shorter, 8–10-page REFDOC packet will be sent for authorizations and re-authorizations. This packet contains: demographics, home care consult orders and authorization.



Example



Under Construction: Changes to the home care authorization process have begun as The VA Office of Geriatrics and Extended Care and VISN 23 continue structural modifications to the VA home care benefit. We aim to keep our community partners informed as changes take place. Please stay tuned for more information. Thank you for your patience and continued partnership.