**2020 Annual Meeting Evaluation**

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| **Evaluation Questions** | **Results** |
| 1. How was the overall educational content of the conference? | 4.42/5 |
| 2. How was the overall expo hall experience? | 4.01/5 |
| 3. How were the overall networking and social opportunities of the conference? | 3.8/5 |
| 4. Why did you decide to attend this conference? | A. Educational content – 81%  B. Networking/learning from colleagues – 10%  C. Interact with exhibitors and sponsors and learn about new products/services – 4%  D. Other – 5% |
| 5. Would you attend this conference in the future? We recognize that this virtual experience is very different than the usual in-person Annual Meeting. Please respond to this question based on this year's experience. | 99% Yes |
| 6. Would you recommend this conference to others? | 99% Yes |
| 7. Do you believe attending this event will help you perform your job more effectively? | 97% Yes |
| 8. Was this conference worth your investment of time and resources? \*We recognize that this virtual experience is very different than the usual in-person Annual Meeting. Please respond to this question based on this year's experience. | 96% Yes |
| 9. What did you like best about this year's virtual event? | Variety of sessions – 18%  Sessions were on-demand – 63%  Cost- 4%  Connecting – 3%  CEU – 2%  Well Organized – 4% |
| 10. What did you like least about the virtual conference? | Not being in person – 46%  Technical Difficulties – 11%  Expo – 3%  Speakers – 5%  Not enough time to complete – 8%  Nothing! No Complaints :) – 25% |
| 11. I would like sessions that are applicable to the following audiences: | A. Business – 21%  B. Clinical/Nursing – 78%  C. Hospice – 25%  D. HR – 9%  E. Leadership – 46%  F. Therapy – 29% |
| 12. Do you have recommendations for next year's education calendar, topics or speakers? | Noted in CFP Doc |
| 13. How would you rate the customer service of MHCA staff? | 4.66/5 |
| 14. Is there anything else we should know? | |  | | --- | | I appreciate that such a wide variety of CEUs are available through this conference. | | Very difficult site to navigate and find the resources. (2) | | Thank you again for a good online conference (14) | | Staff IS WONDERFUL at MHCA. They are always quick to respond and very kind. (6) | |

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| **Session Evaluations – Listed Alphabetically** | **Results** |
| Did Opening Keynote: **Building a Legacy that Lasts** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for Opening Keynote: **Building a Legacy that Lasts**, DeAnna Murphy (knowledge of topic and audience, pace, and style of presentation)? | 4.46/5 |
| Did **Caregiver Education: The Path to Solving the Caregiver Shortage & Improving Outcomes** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Caregiver Education: The Path to Solving the Caregiver Shortage & Improving Outcomes**, Helen Adeosun(knowledge of topic and audience, pace, and style of presentation)? | 4.61/5 |
| Did **Creating Interdependence as a Healthcare Leader** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Creating Interdependence as a Healthcare Leader**, Mario Rodriguez (knowledge of topic and audience, pace, and style of presentation)? | 4.46/5 |
| Did **Crossing the Line - Boundary Violations** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Crossing the Line - Boundary Violations**, Karen Edens (knowledge of topic and audience, pace, and style of presentation)? | 4.52/5 |
| Did **A Deeper Dive for Comprehensive Agencies** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **A Deeper Dive for Comprehensive Agencies**, Lindsey Krueger (knowledge of topic and audience, pace, and style of presentation)? | 4.45/5 |
| Did **A Deeper Dive for Medicare Agencies** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **A Deeper Dive for Medicare Agencies**, Kathleen Lucas (knowledge of topic and audience, pace, and style of presentation)? | 4.55/5 |
| Did **Delivering and Managing Therapy in PDGM** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Delivering and Managing Therapy in PDGM**, Shannon Liem (knowledge of topic and audience, pace, and style of presentation)? | 4.56/5 |
| Did **Department of Labor Rapid Fire Hot Topics: Wage Theft, Overtime and FMLA** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenters for **Department of Labor Rapid Fire Hot Topics: Wage Theft, Overtime and FMLA**, Corey Walton and Dave Skovholt (knowledge of topic and audience, pace, and style of presentation)? | 4.37/5 |
| Did **Diagnosis Coding: A Key to Success in PDGM** **and Beyond** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Diagnosis Coding: A Key to Success in PDGM and Beyond**, Jeanette Mefford (knowledge of topic and audience, pace, and style of presentation)? | 4.65/5 |
| Did the Opening Keynote: **Federal Home Care Policy Update** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for Opening Keynote: **Federal Home Care Policy Updates**, Bill Dombi (knowledge of topic and audience, pace, and style of presentation)? | 4.6/5 |
| Did **The Final Rule: Home Care and Hospice Payment Rates & Quality Measures Defined, Reviewed and Applied** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **The Final Rule: Home Care and Hospice Payment Rates & Quality Measures Defined, Reviewed and Applied**, Arlene Maxim (knowledge of topic and audience, pace, and style of presentation)? | 4.49/5 |
| Did **Hindsight is 2020: Hone into Home Health and Hospice Compliance Concerns** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenters for **Hindsight is 2020: Hone into Home Health and Hospice Compliance Concerns**, Kathleen Hessler, Rob Rode, and Aaron Sagedahl (knowledge of topic and audience, pace, and style of presentation)? | 4.52/5 |
| Did **Home Health Eligibility and a Status on the Targeted Probe and Educate** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Home Health Eligibility and a Status on the Targeted Probe and Educate**, Shelly R. Dailey (knowledge of topic and audience, pace, and style of presentation)? | 4.56/5 |
| Did **Home Care and Managed Care Plans: Connect the Dots** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Home Care and Managed Care Plans: Connect the Dots**, Michael Puskarich (knowledge of topic and audience, pace, and style of presentation)? | 4.38/5 |
| Did **Managing a Remote Workforce: Keeping People Engaged and on Track** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenters for **Managing a Remote Workforce: Keeping People Engaged and on Track**, Eric Scharber and Laura Wilson (knowledge of topic and audience, pace, and style of presentation)? | 4.5/5 |
| Did **Medical Cannabis, Hoarders, Family Behaviors - Oh My! Navigating What they Don't Teach You** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Medical Cannabis, Hoarders, Family Behaviors - Oh My! Navigating What They Don't Teach You**, Rob Rode (knowledge of topic and audience, pace, and style of presentation)? | 4.7/5 |
| Did **OSHA Overview 2020** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **OSHA Overview 2020**, Breca Tschida (knowledge of topic and audience, pace, and style of presentation)? | 4.32/5 |
| Did **Palliative Care in Home Care** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenters for **Palliative Care in Home Care**, Katherine Hentges and Janelle Shearer (knowledge of topic and audience, pace, and style of presentation)? | 4.55/5 |
| Did **Survey Readiness** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenters for **Survey Readiness**, Kayla Wohlers and Lores Vlaminck (knowledge of topic and audience, pace, and style of presentation)? | 4.61/5 |
| Did **Transforming Recruitment & Retention with Digital Marketing Strategies** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenters for **Transforming Recruitment & Retention with Digital Marketing Strategies**, Erin Perry Borron and Luke Riordan (knowledge of topic and audience, pace, and style of presentation)? | 4.51/5 |
| Did **Value Beyond Compliance** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenter for **Value Beyond Compliance**, Steve Pellito (knowledge of topic and audience, pace, and style of presentation)? | 4.33/5 |
| Did **Words Matter: How Your Documentation Sets the Stage** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenters for **Words Matter: How Your Documentation Sets the Stage**, Kristen Husen & Steve Young (knowledge of topic and audience, pace, and style of presentation)? | 4.6/5 |
| Did the **Workforce Summit: Ensure your Agency's Success: Dynamic Leadership, Strong Culture, and a Proactive Approach to Recruiting and Retaining Staff** meet the learning objectives that were stated? | B. All objectives were met. |
| How would you rate the program presenters for **Workforce Summit: Ensure Your Agency's Success: Dynamic Leadership, Strong Culture, and a Proactive Approach to Recruiting and Retaining Staff**, Eric Scharber and Laura Wilson (knowledge of topic and audience, pace, and style of presentation)? | 4.5/5 |