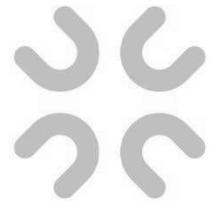


Provider Bulletin

News and Information



Sept. 5, 2025

UCare to suspend certain Medicare Advantage products beginning in 2026

UCare has made the difficult decision to no longer offer any Medicare Advantage HMO, POS, PPO or Group Medicare products beginning Jan. 1, 2026. This also includes the EssentiaCare product. This step reflects rising medical and pharmacy costs that have made it increasingly difficult to sustain these products while protecting UCare's overall stability and mission.

What this means for 2025

- **No changes in 2025:** Members enrolled in UCare Medicare Advantage products can continue to use their UCare ID cards, providers and benefits as usual through Dec. 31, 2025.
- **Provider network remains unchanged:** Providers should continue to serve impacted UCare members in 2025 as they do today.
- **Continued UCare offerings:** UCare remains committed to serving members of its Medical Assistance (Medicaid), MinnesotaCare, Special Needs Plans, Individual & Family Plans, and Medicare Supplement Plans.

Looking ahead to 2026

- **Member notification:** In accordance with Centers for Medicare & Medicaid Services (CMS) requirements, UCare will notify all impacted members directly with clear, official communications after Oct. 1, 2025.
- **Continuity of care:** UCare will work closely with providers, regulators and partners to support a smooth transition for members.
- **Provider contract status:** If your current Provider Participation Agreement (PPA) with UCare includes Medicare Advantage products, those products will continue to be part of your contract. This allows you to resume seeing UCare Medicare members in the future, should UCare re-enter the Medicare market at a later date.

Support for providers

UCare is committed to keeping providers informed and supported during this transition. UCare is developing a [frequently asked questions \(FAQ\) webpage](#) with guidance to address questions. The FAQs will be updated as new information becomes available.

More information

For additional information and resources:

- Contact UCare's Provider Assistance Center: 612-676-3300 or 1-888-531-1493 (toll free), 8 am - 5 pm Monday through Friday.
- Email: pac@ucare.org