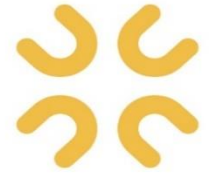


Provider Bulletin



News and Information

October 28, 2021

UCare Announces Changes Affecting Claims Submissions for UCare Medicaid and Integrated Duals Plans Beginning Jan. 1, 2022

UCare is continuing to implement our new claims system. This transition began in January 2019 when UCare moved claims for Individual and Family Plans to the new system. UCare moved Medicare plans to the new platform in January 2020. The system implementation will be completed on Jan. 1, 2022, as UCare moves the remaining Medicaid and Dually Integrated plans to the new platform.

Effective Jan. 1, 2022, UCare will make changes that affect claims submission for Prepaid Medical Assistance Program (PMAP), MinnesotaCare (MnCare), UCare Connect (SNBC), UCare Connect + Medicare (HMO-D-SNP), Minnesota Senior Care Plus (MSC+) and UCare's Minnesota Senior Health Options (MSHO) (HMO-D-SNP).

Two Important Changes to Know Prior to January 2022

NEW PAYER ID REQUIRED FOR 2022 CLAIMS:

The Payer ID for all PMAP, MnCare, UCare Connect, UCare Connect + Medicare, MSC+ and UCare's MSHO will change to 55413 for electronic claims submitted with dates of service (DOS) on and after Jan. 1, 2022. This is the same Payer ID that is currently used for UCare Individual & Family Plans (IFP) and UCare Medicare Plans claims.

Effective Jan. 1, 2022, the Payer ID for all UCare plans will shift to Payer ID 55413 for electronic claims submitted with dates of service (DOS) on and after Jan. 1, 2022. Please see the Payer ID grid on the next page for dates of service prior to Jan. 1, 2022.

Additionally, providers should ensure both the Interchange Receiver Control Header (**ISA08**) and Functional Receiver Group Header ID (**GS03**) are updated to reflect **UCAREMN** (again, this is the same as is in place for IFP and Medicare business).

Element	Value
ISA07	ZZ
ISA08	UCAREMN
GS03	UCAREMN

Providers should contact their clearinghouses to confirm the changes for these plans — as other clearinghouses may assign their own unique number.

For clearinghouse assistance, contact UCare's clearinghouse, Change Health, at:

chc_pcsupport@changehealthcare.com.

Claims for members submitted with the **incorrect** Payer ID will reject with one of the reasons below:

- Entity not eligible for benefits for submitted dates of service
- Subscriber not found
- Member cannot be identified

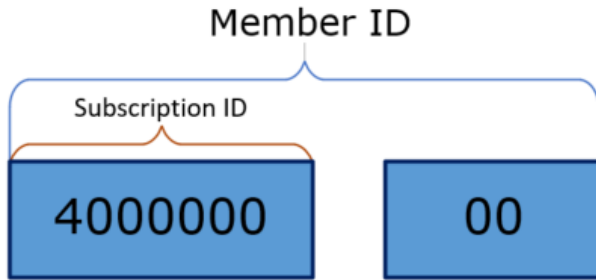
The **2022 changes apply only to PMAP, MnCare, UCare Connect, UCare Connect + Medicare, MSC+ and UCare’s MSHO**. See the chart below for the Payer ID per product by year:

Payer ID	ISA Element	ISA Value	Product	Additional Information
12X50 & SX178	ISA07 ISA08 GS03	ZZ UCare UCare	UCare Minnesota Health Care Programs	<u>Dates of Service before 1/1/2022</u> UCare PMAP, MnCare, Connect, Connect + Medicare, MSC+, MSHO
52629	ISA07 ISA08 GS03	ZZ UCare UCare	UCare Minnesota Health Care Programs	<u>Dates of Service before 1/1/2022</u> UCare PMAP, MnCare, Connect, Connect + Medicare, MSC+, MSHO
55413	ISA07 ISA08 GS03	ZZ UCAREMN UCAREMN	UCare Minnesota Health Care Programs	<u>Dates of Service on or after 1/1/2022</u> ALL UCARE PLANS with DOS on and after 1/1/2022
55413	ISA07 ISA08 GS03	ZZ UCAREMN UCAREMN	UCare Medicare Plans	<u>Dates of Service on or after 1/1/2020</u> ALL UCARE PLANS with DOS on and after 1/1/2020
52629	ISA07 ISA08 GS03	ZZ UCare UCare	UCare Medicare Plans	<u>Dates of Service before 1/1/2020</u> Total, Classic, Complete, Essential Rx, Standard, Prime, Value/ValuePlus, Aware, Advocate/Adv Plus, Care Advantage, Core with Fairview & North Memorial with Fairview & North Memorial, EssentiaCare grand secure & UCare Group High, Core, Basic, & Medicare supplement basic, extended & 20/50 copay
52629	ISA07 ISA08 GS03	ZZ UCare UCare	UCare Individual & Family Plans	<u>Dates of Service before 1/1/2019</u>
55413	ISA07 ISA08 GS03	ZZ UCAREMN UCAREMN	UCare Individual & Family Plans	<u>Dates of Service on or after 1/1/2019</u> ALL UCARE PLANS with DOS on and after 1/1/2019

The Electronic Data Interchange Chapter of [UCare’s Provider Manual](#) will be updated with this information in Q1 2022.

NEW MEMBER ID AND FORMAT:

In 2022, **PMAP, MnCare, UCare Connect, UCare Connect + Medicare, MSC+ and UCare’s MSHO** members will receive a new member ID number and card. Member eligibility and benefits should be checked prior to every scheduled appointment. **It is strongly recommended providers ask to see the member's ID card for current information** and a photo ID to guard against medical identity theft.



The new Member ID will be 9-digits long, and the starting number will be a **4**. For all **PMAP, MnCare, UCare Connect, UCare Connect + Medicare, MSC+ and UCare's MSHO** members there will be a fixed, two-digit suffix, defaulting to **00** for subscriber.

Make any edits in your system with the new member ID for PMAP, MnCare, UCare Connect, UCare Connect + Medicare, MSC+ and UCare's MSHO members.

Taxonomy requirements still apply.

UCare will be providing additional information regarding any changes related to the implementation of the new claims system platform in the coming months on the provider website at www.ucare.org/providers/policies-resources/claims-billing/new-claims-system and in *Health Lines*, UCare's monthly provider newsletter.