Department of Veterans Affairs	**VHA FAX TRANSMITTAL**

VA | U.S. Department
of Veterans Affairs

Veterans Health
Administration

*St. Cloud VA
Health Care System*

Department of Veterans Affairs
V A Health Care System
4801 Veterans Drive
St. Cloud, MN 56303
FAX #: Com 320-255-6430

Please fax back confirmation of receiving this letter.
Thank you.
HCBC
Staff

		DATE	NO. PAGES ATTACHED

SUBJECT

FROM	TELEPHONE NUMBER ☐ FTS ☒ COMMERCIAL
Chris Schoenenberger/Lisa Volkers, MSAs Home and Community Based Care Program of the Extended Care & Rehabilitation Department	Phone: 320-255-6369 Fax: 320-255-6430

VA FORM   10-0114B

DEPARTMENT OF VETERANS AFFAIRS
St. Cloud VA Health Care System
4801 Veterans Drive
St. Cloud, MN 56303-2099

6/16/2021

Dear Partner in Veteran Care:

We have some exciting news for our valued home care agencies. Starting August 1, 2021 a new tool--HealthShare Referral Manager (HSRM)—is being made available to assist partner agencies to manage VA referrals and authorizations more efficiently.

HSRM is a secure, web-based system VA uses to generate and submit referrals and authorizations to community providers. HSRM allows community providers and VA to better manage community care for Veterans. The system's robust functionality facilitates reduced turnaround time for processing referrals, providing care, submitting claims, and receiving payment. Registration, training, and technical support for HSRM

are available to community providers at no cost.

By July 19, 2021, we intend to start using HSRM as the primary means of sending and receiving documentation. By August 1, 2021 the Home and Community Based Care (HCBC) department at the St. Cloud VA will no longer send MD orders, authorizations, and request for reauthorization paperwork via fax and will instead upload this information into the HSRM portal.

To learn more about HSRM visit:
https://www.va.gov/COMMUNITYCARE/providers/Care_Coordination.asp

HSRM user training is available at: https://www.train.org/vha/course/1082963/live_event

If you need additional assistance or information, please contact Sara Makarrall at 320-252-1670 ext. 6895.