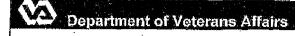
2/3

320 598 7387

10:21:44 06-22-2021



VHA FAX TRANSMITTAL





U.S. Department of Veterans Affairs

Veterans Health Administration

St. Cloud VA Health Care System

Department of Veterans Affairs V A Health Care System 4801 Veterans Drive St. Cloud, MN 66303 FAX #: Com 320-255-6430

"This fax is intended only for the use of the person or office to which it is addressed and may contain information that is privileged, confidential, or protected by law. All others are hereby notified that the receipt of this fax does not waive any applicable privilege or exemption for disclosure and that any dissemination, distribution, or copying of this communication is prohibited. If you have received this fax in error, please notify this office immediately at the telephone number listed below."

| Please fax bad | ck confirr | nation | of rec | eiving th | is |
|----------------|------------|--------|--------|-----------|----|
| letter. | | | | | |
| Thank you. | • | | | | |
| HCBC | | | } | | |
| Staff | , | | | | |

| • | | ļ ļ• | | |
|--|---|---------|----------|------------------------------|
| | , | | DATE | NO. PAGES ATTACHED |
| SUBJECT | | | . | |
| FROM Chris Schoenenberger/Lisa Volkers, MSAs | | | | COMMERCIAL Fax: 320-255-6430 |

VA FORM 10-0114B

Home and Community Based Care Program of the Extended Care & Rehabilitation Department

320 598 7387





DEPARTMENT OF VETERANS AFFAIRS St. Cloud VA Health Care System 4801 Veterans Drive St. Cloud, MN 56303-2099

6/16/2021

Dear Partner in Veteran Care:

We have some exciting news for our valued home care agencies. Starting August 1, 2021 a new tool--HealthShare Referral Manager (HSRM)—is being made available to assist partner agencies to manage VA referrals and authorizations more efficiently.

HSRM is a secure, web-based system VA uses to generate and submit referrals and authorizations to community providers. HSRM allows community providers and VA to better manage community care for Veterans. The system's robust functionality facilitates reduced turnaround time for processing referrals, providing care, submitting claims, and receiving payment. Registration, training, and technical support for HSRM

are available to community providers at no cost...

By July 19, 2021, we intend to start using HSRM as the primary means of sending and receiving documentation. By August 1, 2021 the Home and Community Based Care (HCBC) department at the St. Cloud VA will no longer send MD orders, authorizations, and request for reauthorization paperwork via fax and will instead upload this information into the HSRM portal.

To learn more about HSRM visit: https://www.va.gov/COMMUNITYCARE/providers/Care Coordination.asp

HSRM user training is available at: https://www.train.org/vha/course/1082953/live_event

If you need additional assistance or information, please contact Sara Makarrall at 320-252-1670 ext. 6895.