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 Department of Veterans Affairs		VHA FAX TRANSMITTAL	
 		<p>U.S. Department of Veterans Affairs Veterans Health Administration <i>St. Cloud VA Health Care System</i></p>	
<p>Department of Veterans Affairs VA Health Care System 4901 Veterans Drive St. Cloud, MN 56303 FAX #: Com 320-255-6430</p>			
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		DATE	NO. PAGES ATTACHED
SUBJECT			
FROM Chris Schoenenberger/Lisa Volkers, MSAs Home and Community Based Care Program of the Extended Care & Rehabilitation Department		TELEPHONE NUMBER <input type="checkbox"/> FTS <input checked="" type="checkbox"/> COMMERCIAL Phone: 320-255-6369 Fax: 320-255-6430	



DEPARTMENT OF VETERANS AFFAIRS
St. Cloud VA Health Care System
4801 Veterans Drive
St. Cloud, MN 56303-2099

6/16/2021

Dear Partner in Veteran Care:

We have some exciting news for our valued home care agencies. Starting August 1, 2021 a new tool--HealthShare Referral Manager (HSRM)—is being made available to assist partner agencies to manage VA referrals and authorizations more efficiently.

HSRM is a secure, web-based system VA uses to generate and submit referrals and authorizations to community providers. HSRM allows community providers and VA to better manage community care for Veterans. The system's robust functionality facilitates reduced turnaround time for processing referrals, providing care, submitting claims, and receiving payment. Registration, training, and technical support for HSRM are available to community providers at no cost.

By July 19, 2021, we intend to start using HSRM as the primary means of sending and receiving documentation. By August 1, 2021 the Home and Community Based Care (HCBC) department at the St. Cloud VA will no longer send MD orders, authorizations, and request for reauthorization paperwork via fax and will instead upload this information into the HSRM portal.

To learn more about HSRM visit:

https://www.va.gov/COMMUNITYCARE/providers/Care_Coordination.asp

HSRM user training is available at: https://www.train.org/vha/course/1082953/live_event

If you need additional assistance or information, please contact Sara Makarrall at 320-252-1670 ext. 6895.