

# Meeting Agenda

<b>Billing Group</b>	
<b>Admin</b>	Marnie Pogreba, Jamie Kummer, April Hanson, Tracy Salin
<b>Meeting Date/Time:</b>	9/24/2020 @ 2:00 PM
<b>Meeting Location:</b>	Zoom

Discussion Topics	Assigned To	Done	Not Done
VA Optum billing -can we bill the VCA "bundled" or skilled claims as Episodic for now (until we are In Network with Optum in 90 days)?	Group discussion		It seems to depend on Optum contract
PDGM 2021 no rap billing prep ideas -billing w/in 5 days of admitting -national movement to postpone the 1/1/2021 change on raps -Billing the second 30 day RAP right away if you haven't done a visit yes in the second 30 days.	Group discussion		No answer from Medicare yet
Billing software calculating \$ correctly for Medicare			Not addressed. Follow up at next meeting
Resolving VA credits from previous years			Not addressed. Follow up at next meeting
When will the consumer engagement provider portal be up? cep.fac.va.gov			Not addressed

Meeting Agenda	
	Objective
	Guidelines
	<ol style="list-style-type: none"> <li>1) Chats for Question – April</li> <li>2) Participants Raise Your Hand – Jaime</li> <li>3) Notes/time keeper- Tracy</li> <li>4) Host - Marnie</li> <li>5) Introductions</li> </ol>

Conclude	
Follow up next meeting	Assigned To
Minneapolis VA contact information	Group admin
St. Cloud VA contact information	Group admin

Our first meeting went pretty fast! It was nice to see so many billers! We had a lot of questions via chat that were unanswered. So here is my best stab at answering them for you. See above for follow up info we will cover at the next meeting.

Karen from Good Shepherd in Sauk Rapids, reported worry over 2021 RAP billing within 5 days of admit. This is similar to hospice notice of elections, which I do regularly as we have hospice services also. The two things you need to have is the doctor order for the admission visit and the first visit performed. Then you will just send the no pay RAP. I am hoping this is something which can be done directly in FISS Medicare system. With hospice, all we need is the client info, the admission date, primary dx, and primary doctor NPI for hospice notice of elections. It's pretty easy to enter right into fISS and then check the status. A big unanswered questions is, if we need to do this for every 30 day period, then how do we do that if 1<sup>st</sup> visit isn't until 5 days after that statement period. Also brought up was Medicare saying we can submit no pay RAPs for both the 1<sup>st</sup> and 2<sup>nd</sup> 30 days periods at the same time. I am wondering how if no visit done in 2<sup>nd</sup> 30 day period. If anyone has a medicare contact who would want to join in on the next meeting, please, let us know. We will talk more at next meeting.

Sue, from Big fork Valley long Term Care and HHC billing, welcome to the biller group! Please, feel free to e-mail the list serve group any time with any questions. It is a tough job to learn and my hope is we continue to reach out to each other for help.

Kori Meyer, asked about strategizing plans for RAP/NOAs. I know for myself I will make these my first morning task each day to get the NOAs submitted from the previous day. It will help to have a tracking sheet. Others, please share your ideas.

Sandy Grahek from Fairview Home care brought up whether or not there will be a postponement on the 2021 no pay RAP activation. Not that I myself know of.

Karen G brought up billing software not correctly calculating revenue for Medicare. We too have had issues. I did contact Medicare claims provider rep who did check a few of my claims that were off. Some did actually get reprocessed. Most though were our software. We had checked on 2 different occasions with our software vender on this issue and if there were any updates needed. Our issue has mostly resolved but I do still get 1 here and there.

We will address Medicare no pay RAPs changes for 2021 at the next meeting. Specifically we will try and find out if a delay may occur or if it is being considered. We will also share strategies for managing these within 5 days. I do not anticipate any answers on the specific late billing period RAPs. Stay tuned!

Kathy Verhalen and Tara Larive from Minneapolis VA joined the zoom meeting yesterday. Many VA related questions were shared.

From an unknown user to group asked if anyone knows when the VA provider engagement portal will be open. There was no answer. I think we are all waiting to find out!

Also asked was who to contact at Minneapolis VA for authorizations. The VA Community Care Department is the contact. There are assigned staff based on veteran last 2 numbers of their social security number. Attached to this e-mail are Minneapolis VA contacts as well as St Cloud contacts. If anyone deals with Fargo VA and has contact info, please share!

Kathy Verhalen contact info: Phone # 612-725-8075  
Email: [Kathleen.Verhalen@va.gov](mailto:Kathleen.Verhalen@va.gov)

Brenda Bernauer – Phone # 612-725-8077  
VACC Fax # 612-794-3984

Karen G was given a contact from the St Cloud VA who is in Texas, who has helped her clean up payment on old claims.

For remits send email to: [vafscchd@va.gov](mailto:vafscchd@va.gov)

Marnie P – Adding to the No payment RAP discussion: Yes, the no payment RAP will be required at the beginning of each 30 day period of care. Unlike the Hospice notice of election, the RAP needs a HIPPS code from the OASIS which makes it more complicated than a hospice notice of election that has to be submitted within 5 days. Not all disciplines involved go out to see the patient on the same day. You might have the nurse go in on day one, and PT day 3 and the OT on day 4. The OASIS will not be completed until all of these providers have seen the patient. So getting the HIPPS code within a 5 day window will be a challenge. Unless, Medicare is not going to require the HIPPS code on the RAP since they are not paying us on the RAP. When I reached out to Medicare last month on one of their Ask the Contractor teleconferences they had no answers to my questions about this.