

Links to Resources

Optum portal: Optum is the VA's third Party Administrator.

- To Join Optum's Network: [UHCprovider.com](https://uhcprovider.com) > Join
- Optum's web-based portal which can be used by Veterans, Community Providers and VA staff. (Access required): <https://vastaff.vacommunitycare.com/tpa-ap-web/?navDeepDive=VACCNpublicEmployerHomeDefaultContent>

- Optum's claims processing guide



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VA site for community providers:

https://www.va.gov/COMMUNITYCARE/providers/Care_Coordination.asp#HSRM

VA Fee Schedule: https://www.va.gov/communitycare/revenue_ops/fee_schedule.asp

Third Party Payer Precertification Form:

https://www.va.gov/COMMUNITYCARE/docs/providers/TPP_Precertification_Form.pdf

Reauthorization Forms:

- VA National Request for Service Form 10-10172,
<https://vaww.va.gov/vaforms/medical/pdf/vha-10-10172.pdf>
- VISN23 form



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Reauth Request For

Geriatrics and Extended Care Website for Veteran's:

https://www.va.gov/GERIATRICS/pages/Home_and_Community_Based_Services.asp

Veteran resources (for Vets): https://www.va.gov/GERIATRICS/pages/other_resources.asp

To sign up for HealthShare Referral Manager (HSRM)

Information Sheet

Prerequisites before Signing up for HSRM:

1. Your agency must be part of the Optum network or have an active Veteran Care Agreement with the VA.
2. Reach out the VA Medical Center(s) you partner with to let them know your interest in HSRM and determine the best timing for your deployment.