

November 2018

## Elderly Waiver claims platform change update

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) recently contracted with Amerigroup Partnership Plan to provide claims processing support for members enrolled in the Elderly Waiver program (formerly managed by the Bridgeview Company). As a result of this new contract change, the effective date is moved to January 1, 2019; new programs and tools specific to the management of your Elderly Waiver patients will be available.

### Claims system enhancements

On the new claims platform, providers will have access to new and improved services including the ability to:

- Review and print *Provider Service Agreements* online through the Interactive Care Reviewer accessible through Availity.
- Submit claims and claims appeals.
- Review submitted claims and notifications.

If you have already registered for Availity, there is no need to register again. The payer ID is not being changed; however, the payer name is being updated to BCBSMN Blue Plus Medicaid Waiver.

The required billing provider and individual ID submitted on claims for providers ineligible to receive an NPI will be changing for dates of service that occur on and after January 1, 2019.

Billing providers and individuals that are assigned an NPI should submit claims with their assigned NPI. Billing providers and individuals that are unable to receive an NPI must submit with their Unique Minnesota Provider Identifier (UMPI).

### Availity payer name and ID

Effective November 1, 2018, Availity changed the Bridgeview Company payer name to BCBSMN Blue Plus Medicaid Waiver with the same payer ID of FS802.

### Provider website update

Blue Cross is updating the provider website to include an updated provider manual, provider forms, education and training, and support materials specific to Elderly Waiver provider needs. New provider FAQ and Training Deck information regarding the new changes to Elderly Waiver are available mid December 2018, on the Bridgeview Company website. Please make sure you continue to check the website for updates at [www.bluecrossmn.com/healthy/public/bridgeview/home](http://www.bluecrossmn.com/healthy/public/bridgeview/home).

### bluecrossmn.com

**Provider education opportunities**

In the upcoming months, Blue Cross will be offering training opportunities that will provide an overview of the Availity system, updated provider manual and provider orientation. We will notify providers of the training opportunities as soon as they are scheduled.

**Current claims**

All new and adjusted claims with a date of service of December 31, 2018, or earlier will be processed through Bridgeview.

Please be on the lookout for additional communications about this change.